Project Delivery Statistics
Projects Completed Within Budget and Schedule - 2006 to 2009

Project Name	Department
Replace the LBPH system	CA State Library
Customer Queuing Expansion to Mid-Size Office	Department of Motor Vehicles
Document Imaging and Storage Replacement	Department of Motor Vehicles
Internet Reporting of Driving under the Influence Program Forms	Department of Motor Vehicles
Network Relocation Project	Department of Rehabilitation
District 11 - District Office Communications Infrastructure	Department of Transportation
Performance Measurement System (PeMS) Statewide Implementation	Department of Transportation
Compromise of Arrears Program (COAP)	Dept. of Child Support Services
Plata Live Scan	Dept. of Corrections and Rehab
Increase Program Efficiencies (IPE)	Dept. of Fair Employment Housing
Laboratory Information Management System (LIMS)	Dept. of Food and Agriculture
Automated Enterprise Support and Oversight Project (AESOP)	Dept. of General Services
Housing Element Tracking System	Dept. of Housing and community Development
Legal Case/Matter Management and Activity Tracking System	Dept. of Insurance
California Firearms License Check	Dept. of Justice
California Identification (Cal-ID) System Interim Upgrade	Dept. of Justice
California Integrated Laboratory Management System (CILMS)	Dept. of Justice
SB 950 Armed Prohibited Persons System	Dept. of Justice
Statewide Integrated Narcotics System	Dept. of Justice
Enterprise Printer Replacement	Franchise Tax Board
Phase III Voice and Data Infrastructure	Franchise Tax Board
SSN Privacy (SB25)	Franchise Tax Board
CWS/CMS Go Forward Plan	Health & Human Services Agency
Migrate servers to EDFUND	Student Aid Commission
State Disability Insurance	State Controller's Office
California Integrated Water Quality System - Ambient Monitoring Module (CWIQS-AMM)	Water Resource Control Board
California Integrated Water Quality System (CIWQS)	Water Resource Control Board
Water Rights Information Management System (eWRIMS) Replacement	Water Resource Control Board

Source: Office of Chief Information Officer

GLOSSARY AND ACRONYMS

CCSAS (pronounced "see sass") - **California Child Support Automation System** is the system tying all 58 counties and the state together for a system that controls child support collections and payments under two project components, **CSE** - Child Support Enforcement, and **SDU** - State Disbursement Unit.

Enterprise Architecture - is the organizing logic for business processes and IT infrastructure reflecting the integration and standardization requirements of the firm's operating model. Definition from the MIT Center for Information Systems Research

Enterprise System - is a system used by multiple departments or all departments rather than individual systems in each department. (Opposite of Information Silo)

FSR - Feasibility Study Report is a report that contains the requirements for initially justifying information technology project proposals with the Department of Finance. The FSR provides a basis for understanding and agreement among project management, program management, and executive management, as well as state-level control agencies. Sufficient technical detail should be included to demonstrate that the proposed solution is workable and realistic.

GRP - **Governor's IT Reorganization Plan** implemented in May of 2009.

Information Silo - is a term used to describe the absence of operational reciprocity or a management system incapable of reciprocal operation with other, related management systems.

IT Architecture - is the process of planning, acquiring, building, modifying, interfacing and deploying IT resources throughout an organization.

ITCP - Information Technology Capital Plan is a five-year capital planning process for IT projects. The first rendition was completed in 2009 and will be updated annually.

ITCU - Information Technology Consulting Unit is a unit within the Department of Finance that operates under the department's general powers of supervision over all matters concerning the financial and business policies of the State.   The ITCU's primary functions include performing fiscal analysis of proposed statewide IT policies and enterprise initiatives and fiscal oversight of Finance-identified critical IT projects.

(OTROS) - The Office of Technology Review, Oversight, and Security was formerly a unit within the Department of Finance with responsibilities for administering the state's IT policy, including security, review and approval of IT projects and oversight of IT projects Effective January 1, 2008, these responsibilities and all staff was transitioned from OTROS into three new entities:

- **The Office of the State Chief Information Officer (OCIO)**
- **The Office of Information Security and Privacy Protection**
- **The Information Technology Consulting Unit (ITCU)**

(PIER) Post Implementation Evaluation Report - is a process conducted upon completion of the testing and evaluation phase and implementation of a project, it is monitored and evaluated for a one-year period.

Silo Information - is information that is contained within one system or department and generally is inaccessible to other systems or departments.

SPR Special Project Report - an SPR provides a basis for understanding and agreement among project management, program management, and executive management, as well as state-level control agencies.